

VIMA - Terms of Website Use

PLEASE READ THESE TERMS CAREFULLY BEFORE USING THIS SITE.

These terms tell you the rules for using our website <https://govima.co> ("our site"). Our site is operated by VIMA MATCH LIMITED, trading as "VIMA" ("we"), registered in Scotland under company number SC839660, registered office 36/6 Hawthornvale, Edinburgh, EH6 4JN. To contact us, email hello@govima.co.

By using our site you accept these terms

By using our site, you confirm that you accept these terms of use and agree to comply with them. If you do not agree, you must not use our site.

Other terms that may apply

Our Privacy Notice (<https://govima.co/privacy>); our Cookie Policy (<https://govima.co/cookies>); and, when we provide the VIMA platform or other services to you, our Terms of Service for the supply of those services.

We may make changes to these terms

We amend these terms from time to time; please check them each time you use our site. Version 1.0 · Effective August 2026.

We may make changes to our site

We may update and change our site from time to time.

We may suspend or withdraw our site

We do not guarantee that our site, or any content on it, will always be available or uninterrupted. We may suspend, withdraw or restrict availability for business and operational reasons, and will try to give reasonable notice. You are responsible for ensuring anyone accessing our site through your connection is aware of these terms and complies with them.

Our site is only for users in the UK

Our site is directed to people residing in the United Kingdom.

You must keep your account details safe

If you have a user ID, password or other security information, you must keep it confidential and not disclose it to any third party. We may disable any user ID or password if in our reasonable opinion you have failed to comply with these terms. If you suspect anyone else knows your details, notify us at hello@govima.co.

Acceptable use of our site

You may use our site only for lawful purposes. You must not:

- use our site in any way that breaches any applicable law or is unlawful or fraudulent;
- use our site to harm anyone or to send or upload any material that is defamatory, obscene, offensive, hateful, harassing, or infringes any intellectual property, confidence or privacy;
- impersonate anyone or misrepresent your identity;

- transmit unsolicited advertising (spam); or
- attempt to copy, scrape, harvest or collect data from our site by automated or other means, or interfere with, damage or disrupt any part of our site or the software, equipment or network used to provide it. Any content you upload must be accurate, genuinely held, and comply with applicable law.

How you may use material on our site

We are the owner or licensee of all intellectual property rights in our site and its content, protected by copyright laws worldwide. All rights reserved. You may print one copy and download extracts of any page for your personal use and may draw others' attention to content on our site, but you must not modify copies, and must not use any illustrations, photos, video, audio or graphics separately from accompanying text. Our status as authors must always be acknowledged. You must not use any part of the content for commercial purposes without a licence from us. If you breach these terms, your right to use our site ceases immediately and you must return or destroy any copies made.

Do not rely on information on this site

Content on our site is for general information only and is not advice you should rely on. Nothing on our site constitutes medical, therapeutic, clinical, legal or other professional advice. VIMA provides practice-management software; we do not provide therapy or healthcare, and content is not a substitute for professional advice or treatment. We make no guarantee that content is accurate, complete or up to date.

We are not responsible for websites we link to

Links to third-party sites are for information only and are not our endorsement; we have no control over their contents.

User-generated content is not approved by us

Materials uploaded by other users have not been verified by us, and views expressed are not our own. To complain about content uploaded by other users, contact hello@govima.co.

Our responsibility for loss or damage

We do not exclude liability where it would be unlawful to do so, including for death or personal injury caused by our negligence, or for fraud. Other limitations of liability for our products/services are set out in our Terms of Service. If you are a business user, we exclude all implied terms and are not liable for loss of profits, sales, business, revenue, business interruption, anticipated savings, business opportunity, goodwill or reputation, or any indirect or consequential loss. If you are a consumer, we provide our site for domestic and private use only.

How we may use your personal information

As set out in our Privacy Notice (<https://govima.co/privacy>).

Viruses

We do not guarantee our site will be secure or free from bugs or viruses; you are responsible for your own virus protection. You must not misuse our site by introducing viruses or other harmful material, or attempt to gain unauthorised access to our site or its servers, or attack it via denial-of-service. Doing so is a criminal offence under the Computer Misuse Act 1990; we will report any such breach to law enforcement.

Linking to our site

You may link to our home page in a way that is fair and legal and does not damage our reputation, but must not suggest any association or endorsement where none exists, must not frame our site, and must not link from a site you do not own. We may withdraw linking permission without notice.

Governing law

If you are a consumer, these terms are governed by the law of Scotland and you and we agree the courts of Scotland have jurisdiction - except that residents of England and Wales, or of Northern Ireland, may also bring proceedings there. If you are a business, these terms are governed by the law of Scotland with the exclusive jurisdiction of the Scottish courts.